

Dr. Ricky Bare, F.A.C.S. Dr J.G. Cargill III Dr. James Brien Dr. Michael Burris Dr. H. Brooks Hooper Kimberly Bullock, FNP C. Sydney Pilgrim, PA-C

Re: <u>Transition of AUA Physicians</u>

Dear Patient:

This letter is to let you know of a change that will be occurring within Asheville Urological Associates (AUA) in the coming months. Your current physician, Dr. Rick Bare, will assume the role of Regional Care Coordinator for our company effective August 1st 2019. In his new role as Regional Care Coordinator, Dr. Bare and our team of mid level providers will help extend our medical coverage further in Western North Carolina with the opening of our Hendersonville and Marion offices. As a result of the change, Dr. Bare's last week seeing patients at the Asheville office is the week of July 15th. Dr. Bare will begin seeing patients at AUA's offices in both Hendersonville and Marion beginning August 2019. We are pleased to announce the addition of Dr. Andrew Franklin to AUA. Dr. Franklin will join the group beginning August 2019 working in our Asheville office.

Your continuity of care is of utmost importance to AUA and we want to ensure you have ample opportunity to transition your care to another location or AUA physician.

AUA's team of highly qualified physicians and staff are committed to our patients and are able to provide you with continued care. Dr. Franklin is working with Dr. Bare to ensure that this transition is smooth and that your needs remain the top priority. To further assist you in transitioning your care, starting August 2019, Dr. Bare will be seeing patients at the offices listed below:

AUA Hendersonville (95 Doctors Drive, Hendersonville, NC 28792, (828) 253-5314 - phone)

Tuesdays: Dr. Rick Bare

Wednesdays: Kimberly Bullock, FNP

AUA Marion (63 South Medical Court, Marion, NC 28752, (828) 253-5314 - phone)

Mondays and Wednesdays: Dr. Rick Bare

Dr. Franklin is a graduate of Baylor University, University of Missouri School of Medicine, and completed his Urology residency at the University of Missouri. Dr. Franklin and his family have spent the last two years in California while he served as a staff Urologist with U.S. Air Force. Dr. Franklin joins AUA with extensive training and shares our philosophy of caring for our patients.

If you had an appointment scheduled with Dr. Rick Bare after July 31st, a member of AUA's staff will be contacting you to reschedule your appointment with Dr. Andrew Franklin. If you have not been contacted, or if you do not currently have an appointment but would like one, please call one of the offices listed above to schedule a follow-up appointment with our physicians. You may reach the above providers at the AUA address and phone numbers listed above.

Your medical records will be maintained at the Asheville office and are available to be transferred to the provider of your choice if you decide to pursue care with another physician outside of AUA's practices. If for any reason you would like to choose an alternate health care provider, please find enclosed an authorization form to have your records sent to your new provider.

Asheville Urological Associates appreciates the opportunity to continue providing you with high-quality medical care.

Sincerely,

Asheville Urological Associates

Address: 1 Doctors Park – Asheville, NC 28801 Phone: (828) 253-5314 Fax: (828) 253-0434 Web: www.ashevilleurological.com